



Warm Home Discount 2019-20

The following suppliers are part of the scheme:

CORE GROUP ONLY – Contact DWP on 0800 731 0214	
 <p>RobinHoodenergy A not for profit company</p> <p>Includes Angelic, Beam, Citizens, Ebico, Fosse, Great North, LECCy, Ram, White Rose, Your Energy Sussex</p>	<p>0800 030 4567</p> <p>https://robinhoodenergy.co.uk/home-help/warm-home-discount-scheme-work/</p>
 <p>BRISTOL energy</p>	<p>0808 189 4072</p> <p>https://www.bristol-energy.co.uk/warm-home-discount</p>



0800 731 0214

<https://www.avroenergy.co.uk/WarmHomeDiscount>

We have not yet finalized our criteria yet however it is likely to be similar to the BEIS recommended criteria below

You're eligible if you receive qualifying criteria from both sections:

1. receive income support and a qualifying criteria from (A)
2. receive income-related Employment and Support Allowance which includes a work-related activity or support component AND a qualifying criteria from (A)
3. receive Income-based Jobseeker's Allowance AND a qualifying criteria from (A)
4. are in receipt of universal credit, and your annual income is less than £16,190 and are employed, self-employed or not in work AND a qualifying criteria from (B)
5. receive child tax credit by virtue of an award which is based on your annual income being less than £16,190 AND a qualifying criteria from (C)

(A) if 1, 2 or 3, also have one of the following:

- have a child under the age of 5 who ordinarily resides with you
- receive one of the following in addition to Income Support, Employment and Support Allowance or Income-based Jobseeker's Allowance
 - A disabled child premium
 - A disability premium (or one of the following: Disability Living Allowance, Personal Independence Payment or Attendance Allowance), enhanced disability premium or severe disability premium
 - A pensioner premium, high pensioner premium or enhanced pensioner premium

(B) If 4, have one of the following:

- is in receipt of the limited capability for work element, with or without a work-related activity element
- is in receipt of the disabled child element
- has parent responsibility for a child under the age of 5 who ordinarily resides with you

(B) If 5, have one of the following:

- has parent responsibility for a child under the age of 5 who ordinarily resides with you
- receives the disability or severe disability element of child tax credit
- receives a disabled child premium



0333 202 9802

<https://www.britishgas.co.uk/energy/energy-saving/warm-home-discount.html>

To qualify you must be the account holder or partner of the account holder and are required to meet one of the following criteria:

In receipt of the Savings or Guarantee & Savings element of the State Pension Credit (unless already qualifying as part of Core Group).

In receipt of one of the following means tested eligible benefits:^[1]

1. Income Support
2. Income based Jobseekers' Allowance
3. Income related Employment and Support Allowance (which includes a work related activity or support component)
4. Universal Credit (low income elements)

And includes one of the following:

1. Child element for children aged 5 or under
2. Disabled child element

Be a customer with a gross annual household income (HHI) of less than £16,190^[1] and the account holder is living with mental or physical disability or illness, or there is vulnerability within the home (children living in the house aged 5 or under) or of pensionable age.

Be a customer with a gross annual household income (HHI) of less than £16,190^[1] and spend 10% or more of household income on energy bills to heat the property.



0800 731 0214

<https://help.bulb.co.uk/hc/en-us/articles/115001245512-Can-I-get-the-Warm-Home-Discount->

Criteria is going to be updated to include more people than last year but will include

The criteria we used for winter 2018 to 2019

To be eligible for the broader group in winter 2018 to 2019, you must have received one of the following benefits:

Income Support

income-related Employment and Support Allowance (ESA)

income-based Jobseeker's Allowance (JSA)

Universal Credit with an annual income of less than £16,190

Child Tax Credit with an annual income of less than £16,190

There were some additional criteria, depending on which benefit you received.

If you received Income Support, income-related ESA and income-based JSA, one of the following must also have applied to you:

you had a child under the age of 5 who lived with you most of the time

you received a disabled child premium

you received a disability premium, Disability Living Allowance, Personal Independence Payment, Attendance Allowance, enhanced disability premium or severe disability premium

you received a pensioner premium, high pensioner premium or enhanced pensioner premium

If you received, Universal Credit with an annual income of less than £16,190, one of the following must also have applied to you:

you had a child under the age of 5 who lived with you most of the time

you received the 'limited capability for work' element of Universal Credit

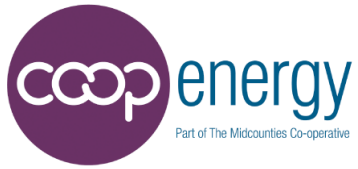
you received the disabled child element of Universal Credit

If you received Child Tax Credit with an annual income of less than £16,190, one of the following must also have applied to you:

you had a child under the age of 5 who lived with you most of the time

you received the disability or severe disability element of Child Tax Credit

you received a disabled child premium



Information not available 16/8/19 – Phone 0800 954 9693 Option 6 for more details

Register your interest at: <https://www.cooperativeenergy.coop/reduce-your-bills/warm-home-discount/>

Scheme will open late August or early September



0333 103 9575

<https://www.e.org/support/warm-home-discount>

E (Gas & Electricity) Ltd

Warm Home Discount Broader Group Eligibility 2019-20

To apply for our Broader Group you must be an E electricity (or dual fuel) customer. Either the account holder or their partner can apply if they meet **at least one** criteria in **both** section A **and** section B below:

Section A – You or your partner:

- are in receipt of the Savings Element of State Pension credit only
- are in receipt of Income Related Employment Support Allowance
- are in receipt of Income Based Jobseeker's Allowance
- are in receipt of Income Support
- are in receipt of Universal Credit and have earned income between zero and £1,349 in at least one of the twelve preceding assessment periods
- are in receipt of a Council Tax Reduction (not 25% single occupancy discount)
- are in receipt of Child Tax Credit by virtue of an award based on an annual income not exceeding £16,190
- are in receipt of Working Tax Credit with an annual gross household income of £16,190 or less
- have an annual gross household income of £16,190 or less

Section B – You or your partner:

- have a child or children permanently living in the property who are aged 5 years or under
- have a child or children permanently living in the property who are aged between 6 and 18 years and is in full time education
- are aged over 64
- are in receipt of Disability Living Allowance, Personal Independence Payments, Carer's Allowance or Attendance Allowance
- hold a valid Maternity Exemption Certificate
- hold a valid Medical Exemption Card
- are in receipt of a work related activity or support component of Employment Support Allowance
- are in receipt of the Limited Capability for Work Element of Universal Credit



0333 009 7010

<https://www.edfenergy.com/for-home/help-support/warm-home-discount>

To qualify for Support Plus, you, or another named EDF Energy account holder living at the property must be getting one of the following seven benefit combinations:

(1) **Income Support** and one of the following:

- has parental responsibility for a child under the age of 5 who ordinarily resides with you
- a disabled child premium or Child Tax Credit which includes a disability or severe disability element;
- a disability premium, enhanced disability premium, severe disability premium;
- Disability Living Allowance, Personal Independence Payment or Attendance Allowance for you or another adult living with you;
- a pensioner premium, higher pensioner premium or enhanced pensioner premium.

(2) **Income-related Employment and Support Allowance** and one of the following:

- has parental responsibility for a child under the age of 5 who ordinarily resides with you
- a disabled child premium or Child Tax Credit which includes a disability or severe disability element;
- a disability premium, enhanced disability premium, severe disability premium;
- Disability Living Allowance, Personal Independence Payment or Attendance Allowance for you or another adult living with you;
- a pensioner premium, higher pensioner premium or enhanced pensioner premium;
- a work related activity or support group component.

(3) **Income-based Job Seekers Allowance** and one of the following:

- has parental responsibility for a child under the age of 5 who ordinarily resides with you;
- a disabled child premium or Child Tax Credit which includes a disability or severe disability element;
- a disability premium, enhanced disability premium, severe disability premium;
- Disability Living Allowance or Personal Independence Payment or Attendance Allowance for you or another adult living with you;

- a pensioner premium, higher pensioner premium or enhanced pensioner premium.

(4) **Universal Credit and have earned less than £1,349 in at least one month since 1st October 2018** and one of the following

- Is in receipt of the limited capability for work element, with or without a work-related activity element;
- Is in receipt of the disabled child element;
- Is in receipt of Disability Living Allowance or Personal Independence Payment or Attendance Allowance for you or another adult living with you;
- Is in receipt of the child element benefit for a dependent child who ordinarily resides with you.

(5) **Gross taxable annual household Income (HHI) of less than £16,190*** and one of the following:

- Receives child benefit for a dependent child who ordinarily resides with you
- Receives a disabled worker element or severe disability element, Disability Living Allowance or Personal Independence Payment or Attendance Allowance for you or another adult living with you
- Receives carers allowance
- Is aged 62 or over
- Is in employment
- Previously served in the armed forces

*Household income includes War Disablement Pension, Disablement Pension Allowance and Working Tax Credit; and is before tax and National Insurance are deducted (gross income) Household income excludes Council Tax Benefit, Housing Benefit, Attendance allowance, Disability Living Allowance or PIP, Child Benefit or Child Tax Credit

(6) **Pension Credit - Pension Credit - Savings Credit ONLY** (e.g. you do not receive the Guarantee Credit element of Pension Credit)

If you get Pension Credit which includes the Guaranteed Credit element on the qualifying date of 8 July 2018, you'll automatically get the Warm Home Discount rebate, so you don't need to apply.



0345 052 0000

<https://www.eonenergy.com/warm-home-discount.html>

1) Not receiving Guarantee element of Pension Credit and either

- In receipt of Council Tax reduction for low income and born on or before 5 July 1954 (25% single person's occupancy reduction is not eligible) OR
- In receipt of the Savings Element of Pension Credit only

2) Child Tax Credit

- Child Tax Credit (or the Universal Credit equivalent) with a total household annual income of £16,190 or less (excluding Working Tax Credit)

3) Income-related Employment and Support Allowance (ESA)

- Income-related Employment and Support Allowance (contribution based employment and support allowance is not a qualifying benefit)

4) Income Support or Income based Job Seekers Allowance, with any of the following:

- A disability or pensioner premium (disability/enhanced or severe disability premium or pensioner or high pensioner premium)
- Disabled child premium
- Child Tax Credit that includes a disability or severe disability element
- A child under 5 living with you
- Disability Living Allowance or Personal Independence Payment (DLA/PIP alone is not a qualifying benefit)
- MATEX or MEDEX certificate

5) Working Tax Credit with a relevant income of £16,190 or less with either of the following:

- Disability Living Allowance or Personal Independence Payment
- MATEX or MEDEX certificate

6) Universal Credit with monthly net earnings not exceeding £1,349 with either of the following:

- Limited capability for work element (with or without a work-related activity element) OR Disability Living Allowance/Personal Independence Payment (DLA/PIP alone is not a qualifying benefit)
- A child element (with or without the disabled child element)



0800 0920202 or 020 3841 7698

<https://www.flowenergy.uk.com/home-energy/>

Eligibility criteria not available 16/8/19



0800 520 0202

<https://greennetworkenergy.co.uk/help-centre/?topic=Warm+Home+Discount>

Eligibility criteria not available 16/8/19



0800 012 4510

<https://www.mygreenstarenergy.com/Customer-Benefits/Warm-Home-Discount>

We can make payments to customers that satisfy the following eligibility criteria:

1. You do not receive the Guarantee Credit^{1,2} element of Pension Credit and either:

- Are in receipt of the Savings element of Pension Credit only
- OR
- Are in receipt of Council Tax reduction for low income and born on or before 5th January 1954 (Please note that the 25% single person's occupancy reduction is not eligible)

Note: ¹ The 25% single person's occupancy reduction is not eligible

2. You are in receipt of Child Tax Credit (or Universal Credit equivalent) with a total household income of £16,190 or less.

3. You receive income-related Employment and Support Allowance.

4. You receive Income Support (IS) or Income-based Jobseeker's Allowance (IBJSA), with any of the following:

- Any associated disability or pensioner premium (disability, enhanced or severe disability premium or pensioner or higher pensioner premium)
- A child who is disabled
- Child Tax Credit that includes a disability or severe disability element
- A child under five living with you
- Disability Living Allowance or Personal Independence Payment (DLA/PIP alone is not a qualifying benefit)
- A MATEX or MEDEX certificate

5. You receive Working Tax Credit with a relevant income of £16,190 or less and either:

- Disability Living Allowance or Personal Independence Payment, OR
- A MATEX or MEDEX Certificate

6. You receive Universal Credit (UC) with monthly net earnings not exceeding £1,349 with either of the following:

- Limited capability for work element (with or without a work-related activity element)
- A child element (with or without the disabled child element)



0808 172 6999 or 0330 100 8669

<https://www.npower.com/help-and-support/meeting-your-needs/warm-home-discount/>

You may be eligible for npower's Broader Group Warm Home Discount if you receive any of the following:

Income Support
Income-based Jobseeker's Allowance
Income-related Employment and Support Allowance (ESA)
Universal Credit
Or have a gross annual household income of less than £16,190

And you also have one of the following:

Parental responsibility for a child aged 5 or under
Child Tax Credit
Disabled Child Premium or Element
Disability, Enhanced Disability or Severe Disability Premiums
Disability Living Allowance (for an adult or child within the household) or Personal Independence Payments (PIP)
Long-term Incapacity Benefit
Pensioner Premium, Higher Pensioner Premium or Enhanced Pensioner Premium



0808 164 1088

<https://octopus.energy/help-and-faqs/categories/bills-and-payments/warm-home-discount/>

Eligibility criteria not available yet – 4/7/19



0330 303 5063

<https://www.ovoenergy.com/help/warm-home-discount>

Can I apply for the Warm Home Discount if I receive Income Support or Income-based Jobseeker's Allowance?

Yes, but you must also have/receive any of the following:

1. Parental responsibility for a child under the age of 5 who ordinarily lives with that person.
2. The household has a child aged 19 years or under and in full-time education (born on or after 01/04/1998).
3. Exemption from NHS prescription charges because of:
 - An ongoing chronic illness or pregnancy.
 - Pregnancy or having a baby in the last 12 months.
 - Receiving a current MATEX or MEDEX certificate.
4. You currently receive any one of the following:
 - Child tax credit which includes a disability or severe disability element.
 - A disabled child premium.
 - A disability premium, enhanced disability premium or severe disability premium.
 - A pensioner premium, higher pensioner premium or enhanced pensioner premium.
5. Have a child who is registered disabled.

Can I apply for the Warm Home Discount if I receive Income Support?

Yes, but you must also have/receive any of the following:

1. Parental responsibility for a child under the age of 5 who ordinarily lives with that person.
2. The household has a responsibility for a child born on or after 1 September 1998 and in full time education or approved training and working tax credit is received.
3. Exemption from NHS prescription charges because of:
 - An ongoing chronic illness or pregnancy.
 - Pregnancy or having a baby in the last 12 months.
 - Receiving a current MATEX or MEDEX certificate.
4. You currently receive any one of the following:
 - Child tax credit which includes a disability or severe disability element.
 - A disabled child premium.

- A disability premium, enhanced disability premium or severe disability premium.
 - A pensioner premium, higher pensioner premium or enhanced pensioner premium.
5. Have a child who is registered disabled.

Can I apply for the Warm Home Discount if I receive Income-based Jobseeker's Allowance?

Yes, but you must also have/receive any of the following:

1. Parental responsibility for a child under the age of 5 who ordinarily lives with that person.
2. The household has a responsibility for a child born on or after 1 September 1998 and in full time education or approved training and working tax credit is received.
3. Exemption from NHS prescription charges because of:
 - An ongoing chronic illness or pregnancy.
 - Pregnancy or having a baby in the last 12 months.
 - Receiving a current MATEX or MEDEX certificate.
4. You currently receive any one of the following:
 - Child tax credit which includes a disability or severe disability element.
 - A disabled child premium.
 - A disability premium, enhanced disability premium or severe disability premium.
 - A pensioner premium, higher pensioner premium or enhanced pensioner premium.
5. Have a child who is registered disabled.

Can I apply for the Warm Home Discount if I get Income Related Employment and Support Allowance (ESA) which includes a support component?

Yes, but you must also have/receive any of the following:

1. Have parental responsibility for a child under the age of 5 who ordinarily lives with that person.

2. The household has a responsibility for a child born on or after 1 September 1998 and in full time education or approved training and working tax credit is received.
3. Exemption from NHS prescription charges because of:
 - An ongoing chronic illness or pregnancy.
 - Pregnancy or having a baby in the last 12 months.
 - Receiving a current MATEX or MEDEX certificate.
4. You currently receive any one of the following:
 - Child tax credit which includes a disability or severe disability element.
 - A disabled child premium.
 - A disability premium, enhanced disability premium or severe disability premium.
 - A pensioner premium, higher pensioner premium or enhanced pensioner premium.
5. Have a child who is registered disabled.

Can I apply for the Warm Home Discount if I get Income Related Employment and Support Allowance (ESA) and am a member of the work-related activity group of ESA?

Yes, but you must also have/receive any of the following:

1. Have parental responsibility for a child under the age of 5 who ordinarily lives with that person.
2. The household has a responsibility for a child born on or after 1 September 1998 and in full time education or approved training and working tax credit is received.
3. Exemption from NHS prescription charges because of:
 - An ongoing chronic illness or pregnancy.
 - Pregnancy or having a baby in the last 12 months.
 - Receiving a current MATEX or MEDEX certificate.
4. You currently receive any one of the following:
 - Child tax credit which includes a disability or severe disability element.
 - A disabled child premium.
 - A disability premium, enhanced disability premium or severe disability premium.

- A pensioner premium, higher pensioner premium or enhanced pensioner premium.
5. Have a child who is registered disabled.

Can I apply for the Warm Home Discount if I get Universal Credit and your Gross Monthly Household Income does not exceed £1,349 (before tax and deductions)?

Yes, but you must also have/receive any of the following:

1. Has parental responsibility for a child under the age of 5 who lives resides with that person.
2. The household has a responsibility for a child born on or after 1 September 1998 and in full time education or approved training and working tax credit is received.
3. You are in receipt of the limited capability for work element, with or without a work-related activity element as part of your Universal Credit.
4. You are in receipt of the disabled child element.
5. Exemption from NHS prescription charges because of:
 - - An ongoing chronic illness or pregnancy.
 - Pregnancy or having a baby in the last 12 months.
 - Receiving a current MATEX or MEDEX certificate
 - Have a child who is registered disabled.
 - You are registered disabled or You receive disability benefits including:
 - Disability Living Allowance.
 - Personal Independence Payment.

Can I apply for the Warm Home Discount if I get Child Tax Credit by virtue of an award which is based on an annual income not exceeding £16,190?

Yes, but you must also have/receive any of the following:

1. Parental responsibility for a child under 5 year who ordinarily resides with that person.
2. Receive Child Tax Credit which includes a disability element or severe disability element.
3. Disability premium, enhanced disability premium or severe disability premium.

4. Pensioner premium, higher pensioner premium or enhanced pensioner premium.
5. Child who is disabled.
6. Disabled child premium.
7. Exemption from NHS prescription charges because of:
 - An ongoing chronic illness or pregnancy.
 - Pregnancy or having a baby in the last 12 months.
 - Receiving a current MATEX or MEDEX certificate

Can I apply for the Warm Home Discount if I have a total household income under £16,190 (before tax and deductions)?

Yes, but you must also have/receive any of the following:

1. Have parental responsibility for a child under the age of 5 who ordinarily lives with that person.
2. The household has a responsibility for a child born on or after 1 September 1998 and in full time education or approved training and working tax credit is received.
3. Have a child who is registered disabled.
4. A child who is disabled and getting a Child Disability Premium or Child Tax Credit that includes a disability or severe disability element.
5. You are registered disabled or You receive disability benefits including:
 - Disability Living Allowance.
 - Personal Independence Payment.
6. You require constant care.
7. Rely on mains-powered medical equipment.
8. Long term physical or mental illness (Learning Difficulties).
9. Exemption from NHS prescription charges because of:
 - An ongoing chronic illness or pregnancy.
 - Pregnancy or having a baby in the last 12 months.
 - Receiving a current MATEX or MEDEX certificate.
10. Your fuel bills for heating are more than 10% of Gross Annual Household Income.

To be part of Sainsbury's Energy's Broader Group, you'll need to meet one of the terms from section A **and** one of the terms from section B below:

A) Do you receive any of the following:

- Income Support
- Income-based Jobseeker's Allowance
- Income-related Employment and Support Allowance (ESA)
- Universal Credit
- Or have a total annual household income of less than £16,190

and

B) Do you also have one of the following:

- Parental responsibility for a child aged 5 or under
- Child Tax Credit
- Disabled Child Premium or Element
- Disability, Enhanced Disability or Severe Disability Premiums
- Disability Living Allowance (for an adult or child within the household) or Personal Independence Payments (PIP)
- Long term Incapacity Benefit
- Pensioner Premium, Higher Pensioner Premium or Enhanced Pensioner Premium



SCOTTISHPOWER

0800 027 0072

<https://community.scottishpower.co.uk/t5/Extra-Help/Warm-Home-Discount-Scheme/ta-p/14>

To qualify for the ScottishPower Warm Home Discount Broader Group rebate, you must be a domestic ScottishPower account holder and you or another member of your household must be in receipt of:

- Income Related Employment Support Allowance;
- Income Based Jobseeker's Allowance;
- Income Support; or
- Universal Credit and has earned income between zero and £1,349 in at least one of the twelve preceding assessment periods.

or, if the following applies you may also qualify, if

- Your total gross household income is less than £16,190

AND your household also meets at least one of the following criteria:

There is a child permanently living in your household who:

- is 5 years or under ; or
- is 18 years or under in full time education ; and
- Is entitled to free school meals;

You or another member of your household:

- receives Child Tax Credit or Working Tax Credit which includes a disability element or severe disability element, disabled child element or severely disabled child element or family element or Universal Credit Equivalent;
- receives an Income Related Benefit which includes a disabled child premium, disability premium, severe disability premium, enhanced disability premium or Universal Credit Equivalent;
- receives Pensioner Premium, Higher Pensioner Premium or Enhanced Pensioner Premium;
- is in receipt of the limited Capability for work and work-related activity as construed in accordance with regulations 39 and 40 of the Universal Credit Regulations 2013(a);
- is in receipt of the disabled child element;
- receives Disability Living Allowance (DLA), Personal Independence Payment (PIP); Incapacity Benefit or Attendance Allowance;
- is aged 65 or over;
- your household's annual energy spend is, more than 10% of the annual income and/or

SHELL ENERGY



0330 094 5800

<https://help.shellenergy.co.uk/hc/en-us/articles/360001043758-Warm-Home-Discount>

Qualification Criteria Sets

A. In receipt of the State Pension Credit with Savings Credit only (unless already qualifying as part of Core Group*). (*Householders aged 65 or over and in receipt of Pension Guarantee plus Savings elements of Pension Credit, OR any age but on Pension Guarantee Credit only will be eligible under the CORE GROUP and will be notified by letter directly by DWP). **OR**

B. You or your partner living with you receive one of the following benefits:

- Income support, or
- Employment and Support Allowance (ESA) which contains a work related support component, or
- Income based Jobseekers' Allowance.

AND

either you, or your partner living with you:

- has parental responsibility for a child aged 5 or under who ordinarily resides you, or;
- has parental responsibility for a child between 5 and 18 years and in full time education who ordinarily resides with you, or;
- are receiving one or more of these additional benefits:
 - Work related or support component to your employment and support allowance, or the Universal Credit equivalent or;
 - Disability Premium, Enhanced Disability Premium or Severe Disability Premium, or;
 - Carer's Premium, or;
 - Pensioner Premium, Higher Pension Premium or Enhanced Pensioner Premium **OR**

C. You or your partner living with you is in receipt of universal credit and has an earned income of between zero and £1,349 in at least one of the twelve preceding assessment periods OR is not in work or is self-employed and on an annual income not exceeding £16,190

AND

either you, or your partner living with you:

- receives the limited capability for work element, with or without a work-related activity element, or
- receives the disabled child element, or;
- has parental responsibility for a child aged 5 or under who ordinarily resides you, or;
- has parental responsibility for a child between 5 and 18 years and in full time education who ordinarily resides with you

OR

D. Your gross annual household income* is less than £16,190 AND one or more of the following applies to you, or your partner living with you:

- has parental responsibility for a child aged 5 or under who ordinarily resides you, or;
- has parental responsibility for a child between 5 and 18 years and in full time education who ordinarily resides with you, or;

- is aged 60 or over (born on or before 5th April 1956) or;
- receives Personal Independence Payments, Disability Living Allowance, Incapacity Benefit or Attendance Allowance for yourself or for another adult or child living with you, or;
- receives exemption from NHS prescription charges because you have on-going / chronic illness, or;
- is registered disabled, or;
- is living with a mental or physical disability or illness

* Household income includes War Disablement Pension, Disablement Pension Allowance. Household income excludes Council Tax Benefit, Working Tax Credit, Housing Benefit, Attendance Allowance, Disability Living Allowance, Personal Independence Payments, Child Benefit and Child Tax Credit; and is before tax and National Insurance are deducted (gross income).



0345 071 9886

<https://sse.co.uk/forms/warm-home-discount-register-interest/name>

Eligibility criteria not available yet but you can register your interest – 16/8/19

BROADER Group criteria

1. A person who is in receipt of income support and -
 - a. has parental responsibility for a child under the age of 5 who ordinarily resides with that person; or
 - b. receives any one of the following:
 - child tax credit which includes a disability or severe disability element;
 - a disabled child premium;
 - a disability premium, enhanced disability premium or severe disability premium
 - a pensioner premium, higher pensioner premium or enhanced pensioner premium
2. A person who is in receipt of income-related employment and support allowance which includes a support component and-
 - a. has parental responsibility for a child under the age of 5 who ordinarily resides with that person; or
 - b. receives any one of the following:
 - child tax credit which includes a disability or severe disability element;
 - a disabled child premium;
 - a disability premium, enhanced disability premium or severe disability premium
 - a pensioner premium, higher pensioner premium or enhanced pensioner premium
3. A person who is in receipt of income-related employment and support allowance and who is a member of the work-related activity group and—
 - a. has parental responsibility for a child under the age of 5 who ordinarily resides with that person; or
 - b. receives any one of the following:
 - child tax credit which includes a disability or severe disability element;
 - a disabled child premium;
 - a disability premium, enhanced disability premium or severe disability premium
 - a pensioner premium, higher pensioner premium or enhanced pensioner premium
4. A person who is in receipt of income-based job seekers allowance and-
 - a. has parental responsibility for a child under the age of 5 who ordinarily resides with that person; or
 - b. receives any one of the following:
 - child tax credit which includes a disability or severe disability element;
 - a disabled child premium;
 - a disability premium, enhanced disability premium or severe disability premium
 - a pensioner premium, higher pensioner premium or enhanced pensioner premium
5. A person who is in receipt of universal credit, and has an earned income of between zero and £1,349 in at least one of the twelve preceding assessment periods and

- a. is in receipt of the limited capability for work or limited capability for work and work-related activity as construed in accordance with regulations 39 and 40 of the Universal Credit Regulations 2013(a) or
 - b. is in receipt of the disabled child element, or
 - c. has parental responsibility for a child under the age of 5 who ordinarily resides with that person.
6. A person who is receiving child tax credit by virtue of an award which is based on an annual income not exceeding £16,190, and-
- a. has parental responsibility for a child who is disabled, and is in receipt of a qualifying component falling within paragraph (a) or (b) of the definition of a qualifying component (as criteria 1 to 3 above), or
 - b. has parental responsibility for a child under the age of 5 who ordinarily resides with that person.



0333 777 0 777.

<https://www.utilitywarehouse.co.uk/clubhouse/warmhome/>

Section A:

- Income Support
- Income based Jobseekers Allowance
- Income related Employment and Support Allowance (ESA)
- Universal credit
- Household annual income less than £16,190
- Pension Credit Guarantee & Savings, or Pension Credit Savings only

Section B:

- Child Tax Credit or Universal Credit equivalent (with or without a disability or severe disability element)
- A disability premium, enhanced disability premium or severe disability premium
- Disability Living Allowance/Attendance Allowance (for an adult or child within the household)
- Long term Incapacity Benefit
- A child under five living at the property
- A disabled child premium
- Personal Independence Payment
- Pensioner premium, higher pensioner premium or enhanced pensioner premium
- State Pension